

## IP Office- Embedded Voicemail

### How to change Auto Attendant Greeting- with PIN Protection.

Build your Normal Auto Attendant

Decide on a "PIN Code"

Example: 8, 4, #, 5, \*

The screenshot displays the IP Office configuration interface. On the left, the 'IP Offices' tree shows a hierarchy including 'CurtBetaTest' and 'Auto Attendant (5)'. The 'Auto Attendant' pane shows a list of items: 'Day', 'Menu1', 'Menu2', 'Menu3', and 'Menu4'. The 'Day\*' pane is active, showing a table with columns 'Key', 'Action', and 'Destination'.

Key	Action	Destination
0	Normal Transfer	2101 Heather
1	Not Defined	
2	DialByNumber	
3	Normal Transfer	Sales
4	Normal Transfer	Parts
5	Not Defined	
6	Not Defined	
7	Not Defined	
8	Not Defined	
9	Not Defined	
*	Normal Transfer	*17
#	DialByName	
Fax	Not Defined	

## Build a Temple Auto Attendant:

- I transfer every incorrect key back to Day Auto Attendant
- Copy this AA and Paste to make 4 more.

The screenshot displays a network management interface with three main sections:

- IP Offices:** A tree view on the left showing various system components such as BOOTP (22), Operator (3), CurtBetaTest, System (1), Line (5), Control Unit (3), Extension (19), User (22), Group (6), Short Code (75), Service (0), RAS (1), Incoming Call Route (2), WAN Port (0), Directory (0), Time Profile (0), Firewall Profile (1), IP Route (2), Account Code (0), License (35), Tunnel (0), User Rights (8), Auto Attendant (6), ARS (1), Location (0), and Authorization Code (0).
- Auto Attendant:** A central panel showing a list of Auto Attendant objects: Greetings, Day, Menu1, Menu2, Menu3, and Menu4. Menu4 is currently selected and highlighted in blue.
- Menu4:** A configuration table on the right with tabs for 'Auto Attendant' and 'Actions'. The 'Auto Attendant' tab is active, showing a table of key actions and destinations.

Key	Action	Destination
0	Transfer To AutoAttendant	Day
1	Transfer To AutoAttendant	Day
2	Transfer To AutoAttendant	Day
3	Transfer To AutoAttendant	Day
4	Transfer To AutoAttendant	Day
5	Transfer To AutoAttendant	Day
6	Transfer To AutoAttendant	Day
7	Transfer To AutoAttendant	Day
8	Transfer To AutoAttendant	Day
9	Transfer To AutoAttendant	Day
*	Transfer To AutoAttendant	Day
#	Transfer To AutoAttendant	Day
Fax	Not Defined	



## Auto Attendant: Menu1- I change option 4 to go Auto Attendant: Menu2

IP Offices	Auto Attendant	Menu1*		
<ul style="list-style-type: none"> <li>BOOTP (22)</li> <li>Operator (3)</li> <li>CurtBetaTest               <ul style="list-style-type: none"> <li>System (1)</li> <li>Line (5)</li> <li>Control Unit (3)</li> <li>Extension (19)</li> <li>User (22)</li> <li>Group (6)</li> <li>Short Code (75)</li> <li>Service (0)</li> <li>RAS (1)</li> <li>Incoming Call Route (2)</li> <li>WAN Port (0)</li> <li>Directory (0)</li> <li>Time Profile (0)</li> <li>Firewall Profile (1)</li> <li>IP Route (2)</li> <li>Account Code (0)</li> <li>License (35)</li> <li>Tunnel (0)</li> <li>User Rights (8)</li> <li>Auto Attendant (5)</li> <li>ARS (1)</li> <li>Location (0)</li> <li>Authorization Code (0)</li> </ul> </li> </ul>	Name Day Menu1 Menu2 Menu3 Menu4	Auto Attendant	Actions	
		Key	Action	Destination
		0	Transfer To AutoAttendant	Day
		1	Transfer To AutoAttendant	Day
		2	Transfer To AutoAttendant	Day
		3	Transfer To AutoAttendant	Day
		4	Transfer To AutoAttendant	Menu2
		5	Transfer To AutoAttendant	Day
		6	Transfer To AutoAttendant	Day
		7	Transfer To AutoAttendant	Day
		8	Transfer To AutoAttendant	Day
		9	Transfer To AutoAttendant	Day
		*	Transfer To AutoAttendant	Day
		#	Transfer To AutoAttendant	Day
		Fax	Not Defined	

Auto Attendant: Menu2- I change option # to go Auto Attendant: Menu3

IP Offices	Auto Attendant	Menu2*		
<ul style="list-style-type: none"> <li>BOOTP (22)</li> <li>Operator (3)</li> <li>CurtBetaTest               <ul style="list-style-type: none"> <li>System (1)</li> <li>Line (5)</li> <li>Control Unit (3)</li> <li>Extension (19)</li> <li>User (22)</li> <li>Group (6)</li> <li>Short Code (75)</li> <li>Service (0)</li> <li>RAS (1)</li> <li>Incoming Call Route (2)</li> <li>WAN Port (0)</li> <li>Directory (0)</li> <li>Time Profile (0)</li> <li>Firewall Profile (1)</li> <li>IP Route (2)</li> <li>Account Code (0)</li> <li>License (35)</li> <li>Tunnel (0)</li> <li>User Rights (8)</li> <li>Auto Attendant (5)</li> <li>ARS (1)</li> <li>Location (0)</li> <li>Authorization Code (0)</li> </ul> </li> </ul>	Name Day Menu1 <b>Menu2</b> Menu3 Menu4	Auto Attendant	Actions	
		Key	Action	Destination
		0	Transfer To AutoAttendant	Day
		1	Transfer To AutoAttendant	Day
		2	Transfer To AutoAttendant	Day
		3	Transfer To AutoAttendant	Day
		4	Transfer To AutoAttendant	Day
		5	Transfer To AutoAttendant	Day
		6	Transfer To AutoAttendant	Day
		7	Transfer To AutoAttendant	Day
		8	Transfer To AutoAttendant	Day
		9	Transfer To AutoAttendant	Day
		*	Transfer To AutoAttendant	Day
		#	Transfer To AutoAttendant	Menu3
		Fax	Not Defined	



Auto Attendant: Menu4- I change option \* to go Auto Attendant: Greetings

IP Offices	Auto Atten...	Menu4*		
<ul style="list-style-type: none"> <li>BOOTP (22)</li> <li>Operator (3)</li> <li>CurtBetaTest</li> <li>System (1)</li> <li>Line (5)</li> <li>Control Unit (3)</li> <li>Extension (19)</li> <li>User (22)</li> <li>Group (6)</li> <li>Short Code (75)</li> <li>Service (0)</li> <li>RAS (1)</li> <li>Incoming Call Route (2)</li> <li>WAN Port (0)</li> <li>Directory (0)</li> <li>Time Profile (0)</li> <li>Firewall Profile (1)</li> <li>IP Route (2)</li> <li>Account Code (0)</li> <li>License (35)</li> <li>Tunnel (0)</li> <li>User Rights (8)</li> <li>Auto Attendant (6)</li> <li>ARS (1)</li> <li>Location (0)</li> <li>Authorization Code (0)</li> </ul>	<p>Name</p> <ul style="list-style-type: none"> <li>Greetings</li> <li>Day</li> <li>Menu1</li> <li>Menu2</li> <li>Menu3</li> <li>Menu4</li> </ul>	Auto Attendant	Actions	
		Key	Action	Destination
		0	Transfer To AutoAttendant	Day
		1	Transfer To AutoAttendant	Day
		2	Transfer To AutoAttendant	Day
		3	Transfer To AutoAttendant	Day
		4	Transfer To AutoAttendant	Day
		5	Transfer To AutoAttendant	Day
		6	Transfer To AutoAttendant	Day
		7	Transfer To AutoAttendant	Day
		8	Transfer To AutoAttendant	Day
		9	Transfer To AutoAttendant	Day
		*	Transfer To AutoAttendant	Greetings
		#	Transfer To AutoAttendant	Day
		Fax	Not Defined	

## Auto Attendant: Greetings

Record greeting in Menu option (example -\*8406)

To record the Day AA press 1

If you have others you can add:

To record the Night AA press 2

To record the Holiday AA press 3

IP Offices	Auto Atten...	Greetings*		
<ul style="list-style-type: none"><li>BOOTP (22)</li><li>Operator (3)</li><li>CurtBetaTest<ul style="list-style-type: none"><li>System (1)</li><li>Line (5)</li><li>Control Unit (3)</li><li>Extension (19)</li><li>User (22)</li><li>Group (6)</li><li>Short Code (75)</li><li>Service (0)</li><li>RAS (1)</li><li>Incoming Call Route (2)</li><li>WAN Port (0)</li><li>Directory (0)</li><li>Time Profile (0)</li><li>Firewall Profile (1)</li><li>IP Route (2)</li><li>Account Code (0)</li><li>License (35)</li><li>Tunnel (0)</li><li>User Rights (8)</li><li>Auto Attendant (6)</li><li>ARS (1)</li><li>Location (0)</li><li>Authorization Code (0)</li></ul></li></ul>	<p>Name</p> <ul style="list-style-type: none"><li>Greetings</li><li>Day</li><li>Menu1</li><li>Menu2</li><li>Menu3</li><li>Menu4</li></ul>	Auto Attendant	Actions	
		Key	Action	Destination
		0	Transfer To AutoAttendant	Day
		1	Normal Transfer	*8401
		2	Transfer To AutoAttendant	Day
		3	Transfer To AutoAttendant	Day
		4	Transfer To AutoAttendant	Day
		5	Transfer To AutoAttendant	Day
		6	Transfer To AutoAttendant	Day
		7	Transfer To AutoAttendant	Day
		8	Transfer To AutoAttendant	Day
		9	Transfer To AutoAttendant	Day
		*	Transfer To AutoAttendant	Day
		#	Transfer To AutoAttendant	Day
		Fax	Not Defined	